



**SRI LANKA CERT (PVT) LIMITED**

## **INVITATION FOR QUOTATIONS**

**Procurement of Software Solution for NCSOC**

**IFQ: CERT/GOSL/SER/NS/2025/38**

**November, 2025**

## Section I. Instructions to Bidders (ITB)

A: General	
1. Scope of Bid	1.1 The Purchaser named in the Bid Data Sheet (BDS) invites you to submit a quotation for the supply of Goods as specified in Section III Schedule of Requirements. Upon receipt of this invitation you are requested to acknowledge the receipt of this invitation and your intention to submit a quotation. The Purchaser may not consider you for inviting quotations in the future, if you failed to acknowledge the receipt of this invitation or not submitting a quotation after expressing the intention as above.
2. Source of Funds	2.1 The purchaser intends to apply a portion of the funds provided by the Government of Sri Lanka (GoSL) to eligible payments under the contract for which these bidding documents are issued.
3. Fraud and corruption	<p>3.1 The attention of the bidders is drawn to the following guidelines of the Procurement Guidelines of Government of Sri Lanka:</p> <ul style="list-style-type: none"> <li>▪ Parties associated with Procurement Actions, namely, suppliers/contractors and officials shall ensure that they maintain strict confidentiality throughout the process;</li> <li>▪ Officials shall refrain from receiving any personal gain from any Procurement Action. No gifts or inducement shall be accepted. Suppliers/contractors are liable to be disqualified from the bidding process if found offering any gift or inducement which may have an effect of influencing a decision or impairing the objectivity of an official.</li> </ul> <p>3.2 The purchaser requires that, as well as bidders, suppliers, contractors, and consultants, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy,</p> <ol style="list-style-type: none"> <li>(1) “corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;</li> <li>(2) “fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;</li> <li>(3) “collusive practice” means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, noncompetitive levels; and</li> <li>(4) “coercive practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their</li> </ol>

	<p>participation in the procurement process or affect the execution of a contract;</p> <p>3.3 If the Purchaser found any unethical practices as stipulated under IFQ Clause 3.2, the Purchaser will reject a bid, if it is found that a Bidder directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question.</p>
B: Contents of Documents	
4. Contents of documents	<p>4.1 The documents consist of the Sections indicated below.</p> <ul style="list-style-type: none"> <li>• Section I. Instructions to Bidders (ITB)</li> <li>• Section II. Bid Data Sheet</li> <li>• Section III. Schedule of Requirements</li> <li>• Section IV. Technical Specifications &amp; Compliance with Specifications</li> <li>• Section V. Quotation submission Form, Price schedule, Manufacturer's Authorization Form</li> </ul>
C: Preparation of Quotation	
5. Documents Comprising your Quotation	<p>5.1 The Quotation shall comprise the following:</p> <p>(a) Quotation Submission Form, the Price Schedules and Manufacturer's Authorization or any other documentary proofs to certify that the bidder is an authorized agent/distributor/dealer/channel partner of the offered products;</p> <p>(b) Technical Specifications &amp; Compliance with Specifications</p> <p>(c) Other documents as specified in this Invitation for Quotations</p>
6 .Quotation Submission Form and Price Schedules	<p>6.1 The bidder shall submit the Quotation Submission Form using the form furnished in Section V. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested.</p> <p>6.2 Each bidder shall submit only one quotation. Alternative offers shall not be considered. The bidders are advised not to quote different options for the same item but furnish the most competitive among the options available to the bidder.</p>
7 .Prices and Discounts	<p>7.1 Unless specifically stated in Bid Data Sheet, all items must be priced separately in the Price Schedules.</p> <p>7.2 The price to be quoted in the Quotation Submission Form shall be the total price of the Quotation (including any discounts offered).</p> <p>7.3 Unit price offered shall include all sales and other taxes already paid or payable excluding VAT. VAT shall be indicated separately if applicable.</p> <p>7.4 Prices quoted by the bidder shall be fixed during the bidder's performance of the Contract and not subject to variation on any account. A Quotation submitted with an adjustable price shall be treated as non responsive and may be rejected.</p>
8. Currency.	<p>8.1 The bidders shall quote only in Sri Lankan Rupees</p>
9. Documents to Establish the Conformity of the Goods	<p>9.1 The bidder shall furnish as part of its quotation the documentary evidence that the Goods conform to the technical specifications and standards specified in Section IV, "Technical Specifications &amp; Compliance with Specifications".</p> <p>9.2 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description of the essential technical and performance characteristics of the Goods, demonstrating substantial responsiveness of the Goods to the technical specifications, and if applicable, a statement of deviations and exceptions to the provisions of the Technical Specifications given.</p>

	9.3 If stated in the Data Sheet the bidder shall submit a certificate from the manufacturer to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods in Sri Lanka.
10. Period of Validity of Quotation	10.1 Quotations shall remain valid for the period of sixty (60) days after the quotation submission deadline date.
11. Format and Signing of Quotation	11.1 The quotation shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the bidder.
D: Submission and Opening of Quotation	
12. Submission of Quotation	<p>12.1 Quotations addressed to the purchaser should be submitted in sealed envelopes and must be delivered as specified. Envelopes containing the Quotation should be clearly marked the specific identification of the contract number.</p> <p>12.2 If the quotation is not sealed and marked as required, the Purchaser will assume no responsibility for the misplacement or premature opening of the quotation.</p>
13. Deadline for Submission of Quotation	13.1 Quotation must be received by the Purchaser at the address set out in Section II, "Bid Data Sheet", and no later than the date and time as specified in the Data Sheet.
14. Late Quotation	14.1 The Purchaser shall reject any quotation that arrives after the deadline for submission of quotations, in accordance with ITB Clause 13.1 above.
15. Opening of Quotations	<p>15.1 The Purchaser shall conduct the opening of quotation in public at the address, date and time specified in the Bid Data Sheet.</p> <p>15.2 Representative of the bidders may be present at the bid opening and mark its attendance.</p>
E: Evaluation and Comparison of Quotation	
16. Clarifications	<p>16.1 To assist in the examination, evaluation and comparison of the quotations, the Purchaser may, at its discretion, ask any bidder for a clarification of its quotation. Any clarification submitted by a bidder in respect to its quotation which is not in response to a request by the Purchaser shall not be considered.</p> <p>16.2 The Purchaser's request for clarification and the response shall be in writing.</p> <p>16.3 No change in the price or substance of the quotations shall be permitted except to confirm the correction of arithmetical errors discovered by the purchaser in the evaluation of quotation.</p>
17. Responsiveness of Quotations	<p>17.1 The Purchaser will determine the responsiveness of the quotation to the documents based on the contents of the quotation received.</p> <p>17.2 If a quotation is evaluated as not substantially responsive to the documents issued, it may be rejected by the Purchaser.</p>
18. Evaluation of quotation	<p>18.1 The Purchaser shall evaluate each quotation that has been determined, to be substantially responsive.</p> <p>18.2 To evaluate a quotation, the Purchaser may consider the following:</p> <p>(a) The Price as quoted;</p> <p>(b) Price adjustment for correction of arithmetical errors in the following manner;</p> <p>i) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in</p>

	<p>which case the line item total as quoted shall govern and the unit price shall be corrected;</p> <p>ii) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and</p> <p>iii) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.</p> <p>18.3 The Purchaser's evaluation of a quotation may require the consideration of other factors, in addition to the Price quoted if stated in Section II, Bid Data Sheet. These factors may be related to the characteristics, performance, and terms and conditions of purchase of the Goods and bidder's qualifications.</p>
19. Warranty	<p>19.1 The bidder warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.</p> <p>19.2 The bidder further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.</p> <p>19.3 The comprehensive on site (parts and labour) warranty shall be required for the Goods delivered and accepted at the final destination by the purchaser for the period specified in the BDS.</p>
20. Purchaser's Right to Accept any Quotation, and to Reject any or all Quotations	<p>20.1 The Purchaser reserves the right to accept or reject any quotation, and to annul the process and reject all quotations at any time prior to acceptance, without thereby incurring any liability to bidders.</p>
F: Award of Contract	
21. Acceptance of the Quotation	<p>21.1 The Purchaser will accept the quotation of the bidder whose offer has been determined to be the lowest evaluated bid and is substantially responsive to the documents issued.</p>
22. Purchaser's right to vary quantities at times of award	<p>22.1 At the time the contract is awarded, the purchaser reserves the right to increase or decrease the quantity of goods and related services originally specified in the schedule of requirement, provided this does not exceed the percentages specified in the BDS, and without any change in the unit prices or other terms and conditions of the bid and Bidding Documents.</p>
23. Notification of acceptance	<p>23.1 Prior to the expiration of the period of validity of quotation, the Purchaser will notify the successful bidder, in writing, that its quotation has been accepted.</p>
24. Payment	<p>Payment shall be made to the supplier on completion of supply, delivery and installation of Goods and performance of related services and upon receipt of invoices, delivery notes and warranty certificates along with acceptance certificates issued for Goods supplied and services performed by the purchaser.</p>

25. Liquidated Damages	<p>If the supplier fails to deliver any or all of the Goods by the date(s) of delivery or perform the related services within the period specified, the purchaser may without prejudice to all its other remedies, under the contract, deduct from the contract price as liquidated damages a sum specified of the delivered price of the delayed Goods or unperformed services up to a maximum percentage specified in the Bid Data Sheet.</p>
26. Intellectual Property & Patent Rights	<p>In the event of any claim asserted by a third party of any infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof in the Purchaser's country, the supplier shall indemnify the purchaser and hold the purchaser harmless and act expeditiously to extinguish such claim. If the supplier fails to comply and the Purchaser is required to pay compensation to a third party resulting from such infringement, the supplier shall be responsible for the compensation including all expenses, court costs and lawyer fees. The Purchaser will give notice to the supplier of such claim, if it is made, without delay.</p> <p>The Supplier shall ensure that all products, especially software, required to be provided under this Contract (referred to in the Technical Specifications) are accompanied by appropriate and genuine licenses (Software License) so as to ensure that the Purchaser is not in breach of Intellectual Property Rights. The Software license granted herein shall permit the said Software referred to herein to be used in all end-user Computers deployed pursuant to this contract.</p> <p>The Software license shall permit the Software to be used or copied for use or transferred to a replacement computer provided the replacement computer falls within approximately the same class of machine and maintains approximately the same number of users, if a multi-user machine.</p>

## Section II: Bid Data Sheet (BDS)

ITB Clause Reference	
1.1	<p>The Purchaser is: Sri Lanka Computer Emergency Readiness Team   Coordination Centre (Sri Lanka CERT CC)</p> <p>Address: Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka.</p> <p style="padding-left: 40px;">Attention: Project Manager Telephone: 2 691692 Fax: 2 691064 Email: procurement@cert.gov.lk</p> <p>Name of the contract: <b>Procurement of Software Solution for NCSOC</b> Contract Number: <b>CERT/GOSL/SER/NS/2025/38</b></p> <p>To consider for evaluation and qualify for contract award, bidders are required to quote for total requirement or Lot basis as specified in the Schedule of Requirement.</p> <p>Bidders are requested to acknowledge the receipt of this invitation for quotation and inform their intention for submitting a quotation within three (03) working days of the date of this Invitation for Quotation.</p>
	<p>Manufacturer's Authorization or any other documentary proofs to certify that the bidder is an authorized agent/distributor/dealer/channel partner of the offered products is required to be submitted along with the quotation.</p>
13.1	<p>Address for submission of Quotations is:</p> <p>Project Manager, Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka.</p> <p><b>Deadline for submission of quotations is: 1430Hrs (2.30 P.M) on December 05, 2025</b></p> <p>Envelope containing the quotation should be marked <b>"Procurement of Software Solution for NCSOC – CERT/GOSL/SER/NS/2025/38"</b></p>
15	<p>The quotations shall be opened at the following address immediately after the deadline for submission of quotations.</p> <p>Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka.</p>

18.3	<p>Other factors that will be considered for evaluation are given below. Documentary evidence should be submitted to confirm these requirements.</p> <p>Bidder shall be a legally registered business entity and shall be in the business of supplying of goods specified herein and providing after sales services as part of their business satisfactorily for the last three years as of date of bid opening.</p> <p>Bidder must have supplied goods and services similar to the type specified in this Invitation for quotation for minimum for a period of three years of the date of bid opening.</p> <p>Bidder should have adequate and specialized hardware and related software expertise and resources in order to ensure that support, maintenance, repair and spare parts-stocking services are available for the product.</p>
19.3	<p>Comprehensive manufacturer authorized warranty (labor and services) for software shall be as follows;</p> <ul style="list-style-type: none"> <li>• The Service Provider shall install, configure, and implement the solution according to the approved design.</li> <li>• All components must be fully integrated, tested, and validated for operational readiness.</li> <li>• The provider shall deliver 24x7 support for system issues, failures,</li> <li>• RTO (Recovery Time Objective): 4 hours - Critical services must be restored at the DR site within this time.</li> <li>• RPO (Recovery Point Objective): 15 minutes - Maximum acceptable data loss for replicated systems.</li> <li>• Critical incidents require a 30 minute response time.</li> <li>• Documentation and training must be provided.</li> </ul> <p>All charges with regard to the supply of spare parts, labor, travel, per diem and accommodation to supplier's staff etc; shall be borne by the supplier during the period of warranty. Purchaser shall not pay any additional expenditure for services rendered during the above period.</p>
22	<p>Purchaser reserves the right to increase or decrease the quantity by 20% without any change in the unit price or other terms of the contract.</p>
25	<p>Liquidated damages, a sum equivalent to the 0.5 % per week or part thereof, of the delivered price of the delayed Goods and unperformed services. Maximum amount of Liquidated damages shall be 10% after which contract shall be terminated.</p>

### Section III: Schedule of Requirements

#### List of Goods Related Services

Lot No	Description of Goods	Quantity	Unit	Final Destination	Transportation and any other services	Delivery Details
01.	Vulnerability Scanning Tool	01	Each	Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Baudhaloka Mawatha, Colombo 07.	Yes	Supply & delivery within 1 week from the date of purchase order.
02.	AI Assistance Platform	05	Each			
03.	Network Perimeter Monitoring Tool	01	Each			
04	IP Reputation Monitoring and Blacklist Management Service	01	Each			

## **Section IV: Technical specification & Compliance with Specifications**

Bidders should comply to below mentioned scope of work and are required to state their compliance to specifications/requirements against each and every criterion of the specification sheets. Incomplete specification sheets will strongly lead to disqualify the bidder without getting any clarifications.

### **Scope of Work**

#### **1. Vulnerability Scanning Tool**

This service provides continuous automated scanning of network assets, servers, applications, and databases to identify security vulnerabilities, misconfigurations, and compliance gaps. It includes scheduled scans, on-demand assessments, risk scoring, remediation guidance, and detailed vulnerability reports aligned with industry standards. The solution supports integration with SIEM/SOAR platforms for automated alerting and tracking.

#### **2. AI Assistance Platform**

The AI platform enhances cybersecurity operations through intelligent correlation, automated threat classification, natural-language query support, and analyst augmentation. It assists with incident triage, alert prioritization, knowledge-base search, pattern identification, and automated report generation. The platform improves SOC efficiency by reducing analyst workload and accelerating decision-making through data-driven insights.

#### **3. Network Perimeter Monitoring Tool**

The solution provides continuous external attack surface monitoring, discovering exposed assets, misconfigurations, vulnerabilities, and shadow IT across internet-facing infrastructure. It enables risk scoring, real-time alerts, threat correlation, and actionable remediation insights to strengthen organizational cybersecurity posture. The service supports proactive threat identification, continuous compliance checks, and enhanced visibility into digital footprints to minimize exposure and improve incident prevention.

## Lot 01 - Vulnerability Scanning Tool

No	Minimum Specification	Bidder's Offer		Reference (Page No.)
		Yes/ No	If "No" indicate your offer	
1.1	Proposed Product Name			
1.2	Proposed Product Version / Release			
1.3	Proposed Product SKU / Subscription Model			
1.4	Solution must operate fully on-premises with all core scanning features available locally			
1.5	Subscription must include activation rights for a Secondary/DR instance			
1.6	Subscription period must be minimum two (02) years			
1.7	Must support unlimited vulnerability assessments for internal assets (no per-IP limits)			
1.8	Must include daily plugin updates, new CVEs, engine updates, and security content			
1.9	All required software components, runtimes, and libraries must be included			
1.10	All subscription entitlements must be registered under Sri Lanka CERT			
1.11	24x7 support must be provided by bidder and/or OEM with bidder as single contact			
1.12	Bidder must submit valid OEM Authorization Letter proving partner/reseller status			
1.13	Subscription must include software assurance and all new feature releases			
1.14	Product must not reach EOL/EOS within five (05) years of RFP closing			
1.15	Must support vulnerability scanning of servers, desktops, laptops, VMs, appliances, and all IP-based assets			
1.16	Must detect missing patches, outdated software, misconfigurations, insecure protocols, malware indicators, and high-risk vulnerabilities			
1.17	Must support authenticated credentialed scans (SSH, SMB, WMI, domain credentials)			
1.18	Must support unauthenticated scanning for internal/perimeter discovery			
1.19	Must support agent-based scanning for roaming, offline, and remote endpoints			
1.20	Must support agentless scanning using remote credentials			
1.21	Must include scanning profiles for Windows, Linux, Unix, macOS			
1.22	Must include vulnerability checks for firewalls, routers, switches, and network devices			
1.23	Must provide external attack surface discovery for internet-facing assets			
1.24	Must detect exposed services, open ports, outdated components, and visible external risks			

1.25	Must support adding multiple organizational domains for external scanning			
1.26	Must identify shadow assets and externally exposed unknown hosts			
1.27	Must include Web Application (DAST) scanning capability			
1.28	Must detect injection flaws, auth weaknesses, access control issues, insecure cookies, outdated libraries, etc.			
1.29	Must support scanning of modern web apps including dynamic/multi-step flows			
1.30	Must support REST API scanning via OpenAPI/Swagger definitions			
1.31	Must include scanning capability for minimum five (05) FQDNs with option to extend if required			
1.32	Must support cloud scanning via API integration for AWS/Azure/GCP			
1.33	Must detect cloud misconfigurations (IAM risks, open storage, weak security groups, etc.)			
1.34	Must support Infrastructure-as-Code (IaC) scanning for misconfigurations			
1.35	Must include security checks for containers and container images			
1.36	Must include CIS Benchmark compliance templates			
1.37	Must include STIG-style and NIST-style configuration audit templates			
1.38	Must allow customization of compliance templates			
1.39	Must support CVSS v4 / latest CVSS scoring			
1.40	Must support EPSS or equivalent exploit likelihood scoring			
1.41	Must include vendor risk scoring			
1.42	Must provide risk visibility including severity, exploitability, vulnerability age, and trending			
1.43	Must support historical trending and vulnerability age analysis			
1.44	Must support multiple concurrent scans			
1.45	Must allow scheduled, on-demand, recurring, and continuous scans			
1.46	Must allow performance tuning (throttling, host limits, check limits, etc.)			
1.47	Must include safe scan modes for production environments			

1.48	Must support asset discovery scans for unknown devices			
1.49	Must provide executive dashboards showing severity distribution and trends			
1.50	Must provide detailed technical reports with plugin evidence and remediation steps			
1.51	Must support export formats: PDF, HTML, CSV, JSON, XML			
1.52	Must support scheduled automated reporting			
1.53	Must allow filtering/reporting by asset, group, severity, plugin ID, family, date			
1.54	Must provide REST API for automation, exports, and integrations			
1.55	Must integrate with SIEM/SOAR via API or syslog			
1.56	Must support exporting vulnerabilities to ServiceNow, Jira, or custom ticketing			
1.57	Must support custom checks or custom extensions			
1.58	All communication must use TLS 1.2 or higher			
1.59	Stored data must be encrypted using AES-256 or equivalent			
1.60	Must support role-based access control with multiple user roles			
1.61	Must support Multi-Factor Authentication (MFA)			
1.62	Must maintain audit logs for user actions, scans, and configuration changes			
1.63	Must operate internal scanning without continuous internet; only updates require internet			

## Lot 02 - AI Assistance Platform

No	Minimum Specification	Bidder's Offer		Reference (Page No.)
		Yes/ No	If "No" indicate your offer	
2.1	Proposed Product Name			
2.2	Proposed Product Version / Release			
2.3	Proposed Product SKU / Subscription Model			
2.4	The proposed platform should provide AI-powered analytical assistance for SOC investigations, including analysis of alerts, logs, threat reports, and investigation artifacts to enhance investigation speed and accuracy.			
2.5	The proposed solution should support natural-language summarization, correlation, and prioritization of SOC alerts, SIEM logs, EDR events, and analyst notes.			
2.6	The proposed solution should be capable of generating investigation-ready outputs such as incident summaries, threat classifications, attack timelines, and recommended mitigation steps.			
2.7	The proposed platform should allow secure upload of CSV, PDF, JSON, JPG, PNG, docx, xlsx, log files, etc.			
2.8	The proposed solution should provide a secure web-based interface supporting unlimited AI interactions for SOC operations and investigative workflows.			
2.9	The proposed platform should provide REST APIs to integrate with SIEM, EDR, SOAR, and Threat Intelligence tools, enabling automated enrichment and contextual analysis.			
2.10	The proposed solution should support enterprise security controls including SSO, MFA, audit logging, and role-based access management.			
2.11	The proposed platform should be capable of generating SOC-related reports such as incident briefs, executive summaries, threat intelligence extracts, and post-incident reviews.			
2.12	The proposed solution should support multi-team or multi-tenant workspace isolation for different departments or SOC environments.			
2.13	The subscription should include a minimum of one (01) year licensing with enterprise-grade support and 24x7 technical assistance.			
2.14	The proposed solution should support collaboration features including shared workspaces, shared projects, and controlled access to generated content.			
2.15	The proposed platform should be capable of generating multimedia outputs such as formatted documents, tables, images, and slides to support SOC reporting.			
2.16	The proposed solution should support integration with enterprise productivity tools such as document systems, file-sharing platforms, and identity providers.			
2.17	The platform should support deployment of automated AI assistants to perform research tasks, data analysis, and			

	SOC investigative workflows.			
2.18	The proposed platform must support a minimum of 05 licensed users, with the ability to scale user seats in the future.			

### Lot 03 - Network Perimeter Monitoring Tool

No	Minimum Specification	Bidder's Offer		Reference (Page No.)
		Yes/ No	If "No" indicate your offer	
3.1	Proposed Product Name			
3.2	Proposed Product Version / Release			
3.3	Proposed Product SKU / Subscription Model			
3.4	Global Internet-wide search and continuously updated data on exposed services, banners, protocols, and device metadata			
3.5	Support continuous monitoring of public-facing IP addresses and notify when changes occur in exposed services or ports			
3.6	Allow authorized users to perform on-demand queries and access real-time Internet scanning data for specific IPs, hostnames, domains, or networks			
3.7	Provide a REST API to integrate monitoring data, search results, alerts, and scan information with internal CTI platforms			
3.8	Support automated alert notifications via email or webhook based on changes in monitored IP addresses			
3.9	Alert when new ports or services are detected, or when previously unseen services appear on monitored assets			
3.10	Identify exposed or misconfigured services that may indicate security risks, such as open remote-access ports, web services, or potentially malicious configurations			
3.11	Detect and report publicly exposed databases and common data services (e.g., MongoDB, Redis, Elasticsearch, MySQL) using banner and protocol analysis.			
3.12	Alert when IoT devices or IoT-related protocols are detected in the monitored IP range.			
3.13	Notify when SSL/TLS certificates are expired, invalid, or misconfigured.			
3.14	Alert when ICS or SCADA systems, industrial protocols, or OT components are detected.			
3.15	Alert when a monitored IP is identified as acting as an Internet scanner or performing suspicious scanning activities.			
3.16	The subscription should include a minimum of two (02) years licensing with enterprise-grade support and 24×7 technical assistance.			
3.17	The proposed platform must be capable of Vulnerability Search Filter			
3.18	The proposed platform must be capable of monitor up to at least 65000 ips.			
3.19	The proposed platform must be capable of scan up to at least 65000 ips per month			

#### Lot 04 - IP Reputation Monitoring and Blacklist Management Service

No	Minimum Specification	Bidder's Offer		Reference (Page No.)
		Yes/ No	If "No" indicate your offer	
4.1	Proposed Product Name			
4.2	Proposed Product Version / Release			
4.3	Proposed Product SKU / Subscription Model			
4.4	The solution must be able to detect and report IPs associated with abusive, malicious, or anomalous behavior using globally recognized threat intelligence sources.			
4.5	The solution must support a minimum of 10,000 IP reputation checks and reports per day.			
4.6	The solution must allow a minimum of 1,000 prefix-level reputation or risk checks per day.			
4.7	The platform must support a customizable blacklist of at least 100,000 IP addresses.			
4.8	The solution must support monitoring and reporting for a minimum of 5 trackable IP ranges.			
4.9	The solution must provide detailed risk scoring or categorization of detected malicious or abusive IP activities.			
4.10	The solution must allow authorized users to perform on-demand IP reputation or threat intelligence lookups.			
4.11	The solution must provide daily summary and detailed reports for all IP checks conducted.			
4.12	The solution must support API integration with internal SOC/CTI tools.			
4.13	The subscription should include a minimum of two (02) years licensing with enterprise-grade support and 24×7 technical assistance.			

## General Compliance

	Minimum Service Requirements	Bidder's Offer	
		Yes/ No	If No Indicate your Offer
1	Bidder shall provide complete installation, configuration, and deployment support for all proposed solutions in alignment with Sri Lanka CERT security architecture and operational standards.		
2	All solutions must include the mentioned period of subscription/support period at the technical specification table, covering updates, patches, security feeds, and feature enhancements throughout the contract duration.		
3	Bidder must provide full technical documentation, including deployment design, operating procedures, configuration guidelines, SOPs, and administrative guides.		
4	Bidder must provide knowledge transfer and training to Sri Lanka CERT staff covering technology, configuration, operations, and troubleshooting for each proposed solution.		
5	Bidder shall assign OEM-certified technical engineers for installation, configuration, and operational support, including escalation handling for each proposed solution.		
6	Bidder must maintain back-to-back support agreements with the OEM for the entire contract period and act as the single point of contact for all support activities.		
7	All solutions must support integration with Sri Lanka CERT's existing security infrastructure (SIEM, SOAR, email systems, documentation repositories, and network monitoring platforms).		
8	All solutions must comply with Sri Lanka CERT's data security requirements—no customer data shall be used for model training, analytics unrelated to operations, or external processing without explicit approval.		

**SECTION V**  
**QUOTATION SUBMISSION FORM**

*[The Bidder shall fill in this Form in accordance with the instructions indicated No alterations to its format shall be permitted and no substitutions will accepted.]*

Date:

To: Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka.

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the document issued;
- (b) We offer to supply in conformity with the documents issued and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods *[insert a brief description of the Goods]*;
- (c) The total price of our quotation including any discounts offered is:.....excluding VAT *[insert the total quoted price in words and figure]*;
- (d) Our quotation shall be valid for the period of time specified in ITB Clause Reference 10.1, from the date fixed for the quotation submission deadline in accordance with Bid Data Sheet (ITB Clause Reference 13.1), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (e) We understand that this quotation, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us.
- (f) We understand that you are not bound to accept the lowest evaluated quotation or any other quotation that you may receive.

**Signed:***[insert signature of person whose name and capacity are*

*shown]* **Name:***[insert complete name of person signing the Bid*

*Submission Form]* **Date**

**Price Schedule**

1	2	3	4	5	6	7	8	9
Lot No	Description of Goods	Country of Origin	Quantity	Unit price Excluding VAT LKR	Total Price Excluding VAT	Discounted Total Price (If any) Excluding VAT	VAT	Total Price Including VAT
		[insert country of origin of the Good]	unit	[insert price per unit]	[Col (4)*(5)]	<i>[insert total cost for total quantity for inland transportation and other services required]</i>	<i>[insert total VAT for total quantity]</i>	<i>[(7)+(9)]</i>
01	Vulnerability Scanning Tool		01					
02	AI Assistance Platform		05					
03	Network Perimeter Monitoring Tool		01					
04	IP Reputation Monitoring and Blacklist Management Service		01					
<b>Total</b>								

**All taxes and fees other than VAT are to be borne by the supplier and are considered as part of the suppliers cost in price schedule**

Signature of authorized officer of the bidder:.....

Name of authorized officer of the bidder:.....

Bidder's/Company's name: .....

Address: .....

Contact details: Tel ..... email: ..... Date:.....

**Manufacturer's  
Authorization**

*[the Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated.]*

Sri Lanka CERT (Pvt.) Limited  
Room 4-112, BMICH, Bauddhaloka Mawatha,  
Colombo 07

Date:

**WHEREAS**

We *[insert complete name of Manufacturer]*, who are official manufacturers of *[insert type of goods manufactured]*, having factories at *[insert full address of Manufacturer's factories]*, do hereby authorize *[insert complete name of Bidder]* to submit a quotation the purpose of which is to provide the following Goods, manufactured by us *[insert name and or brief description of the Goods]*, and to subsequently negotiate and supply the goods.

We hereby extend our full guarantee and warranty, with respect to the Goods offered by the above firm.

Signed: *[insert signature(s) of authorized representative(s) of the Manufacturer]*

Name: *[insert complete name(s) of authorized representative(s) of the*

*Manufacturer]* Title: *[insert title]*

Duly authorized to sign this Authorization on behalf of: *[insert complete name of*

*Bidder]* Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ *[insert date of signing]*

## Contract Agreement

THIS CONTRACT AGREEMENT is made

the [ *insert: number* ] day of [ *insert: month* ], [ *insert: year* ].

BETWEEN

- (1) [ *insert complete name of Purchaser* ], a [ *insert description of type of legal entity, for example, an agency of the Ministry of ..... or corporation* ] and having its principal place of business at [ *insert address of Purchaser* ] (hereinafter called “the Purchaser”), and
- (2) [ *insert name of Supplier* ], a corporation incorporated under the laws of [ *insert: country of Supplier* ] and having its principal place of business at [ *insert: address of Supplier* ] (hereinafter called “the Supplier”).

WHEREAS the Purchaser invited bids for certain products and ancillary services, viz., [ *insert brief description of products and Services* ] and has accepted a Bid by the Supplier for the supply of those products and Services in the sum of [ *insert Contract Price in words and figures, expressed in the Contract currency(ies)* ] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall constitute the Contract between the Purchaser and the Supplier, and each shall be read and construed as an integral part of the Contract:
  - (a) This Contract Agreement
  - (b) Contract Data
  - (c) Conditions of Contract
  - (d) Technical Requirements (including Schedule of Requirements and Functional Specifications)
  - (e) The Supplier’s Bid and original Price Schedules
  - (f) The Purchaser’s Notification of Award
  - (g) [ *Add here any other document(s)* ]
3. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.
4. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the Products and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
5. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the Products and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of *Democratic Socialist Republic of Sri Lanka* on the day, month and year indicated above.

For and on behalf of the Purchaser

Signed: [ *insert signature* ]

in the capacity of *[ insert title or other appropriate designation ]* in the presence of *[insert identification of official witness]*

For and on behalf of the Supplier

Signed: *[insert signature of authorized representative(s) of the Supplier]* in the capacity of *[ insert title or other appropriate designation ]* in the presence of *[ insert identification of official witness]*